

TERMS & CONDITIONS

BOOKING POLICY

If a booking is made 112 days (4 months) or more prior to your service date then a deposit of €100/£80 per person is due within 7 working days of a provisional reservation.

A booking is not confirmed until the deposit has been received by Emperor Fleet. Final payment is due 56 days prior to departure and the company reserves the right to cancel a booking if final payment is delayed.

If a booking is made less than 112 days prior to your service date then full payment is required at the time of the booking.

CANCELLATION POLICY

If you cancel:

- More than 56 days prior to departure cancellation fee of 50% is charged (or loss of deposit, whichever is greater).
- 56 days or less prior to departure a cancellation fee of 100% is charged

Note: the above percentages are of the total booking cost, not on any deposit received.

If your foreign office issues a travel warning and advises against travel to a specific destination we will hold on account any monies paid to us as credit to use against a future booking or change/cancel your booking free of charge.

GENERAL TERMS

Skills Review: Many agencies recommend a Skills Review if it has been longer than six months since your last dive. Emperor Maldives advises divers to follow the agency recommendation for safety reasons. The Skills Review should be completed prior to your arrival in resort and signed by an instructor in your diving logbook. Evidence of the date of your last dive should be shown in a log book to avoid problems on check-in. In the interests of safety, Emperor Maldives reserves the right to restrict diving activities if the instructor has any concerns regarding diver safety.

Insurance: We recommend purchasing cancellation insurance, in the event of unexpected changes in your travel plans. Baggage/Dive Equipment Insurance is also recommended. We do require every diver to have valid accident and medical insurance. Should Diving Insurance not be obtained prior to your visit, this can be arranged in resort with INDEPTH Insurance at; 1 day = €5, 7 days = €20 and 14 days = €28. US and Canadian guests are required to sign a waiver which will be supplied at the time of booking or before departure. Please contact info.safaris@emperordivers.com for a copy.

Itineraries: All liveboard itineraries are subject to various unpredictable changes including weather conditions and changes in Maldivian Government approval. Whilst Emperor Maldives make every effort we cannot guarantee diving at specific sites. In adverse weather conditions the guides and captain of the boat will have the final decision about which dive sites to visit to ensure that the guests, staff and boats safety is not compromised in any way. If in the unfortunate event that dives are missed or dive sites are not reached due to weather conditions or other unforeseeable changes, Emperor Maldives will not offer a refund or compensation.

Diving for Qualified Divers: Emperor Maldives' dive guides will provide a detailed and comprehensive dive briefing before entering the water with your buddy. When the guide is in the water they will remain with the group to navigate the site and to look out for any interesting marine life to show you. The dive guide will not provide any dive training during the dive and you and buddy dive together at your own risk. As qualified divers you are responsible for your own and your buddy's safety during the dive and to plan your dive and dive your plan by using a personal dive computer. You must begin, execute and end the dive with your dive buddy.

Boat Changes: In the unlikely event that Emperor Maldives changes the boat you have booked for reasons beyond our control we aim to provide a boat of the same standard however in the event this is not possible we will reimburse you the difference in cost.

Surcharges: Emperor Maldives reserve the right to apply an appropriate surcharge to its prices should economic changes (such as exchange rates, fuel prices, etc) make a material difference to its pricing structure.

- A minimum of 14 days notice will be given before such a surcharge becomes effective.
- No surcharge will be applied within 28 days of departure.
- If the surcharge results in an increase of 10% or more to the price of the safari then cancellation with a full refund will be allowed. Notification of the intention to cancel must be made in writing within 14 days of the notification or the surcharge.

Safety Equipment: Each safari guest is required to carry a Surface Marker Buoy (with a minimum 5 metres of line to deploy during the safety stop), a dive computer and a reef hook per person on all dives.

Children: Children aged 15 years or younger must be supervised by a parent or designated responsible adult at all times whilst on board an Emperor Maldives liveboard. Children may be accepted onboard for a full charter, subject to consent from the group leader. Emperor Maldives cannot provide a legal chaperon service.

Reservations: To confirm your booking with Emperor Maldives you must supply the required information for each guest is as follows:

- full name according to passport
- nationality, passport number and expiry date
- flight details
- if the night before the cruise is spent in a resort, advise resort and transfer arrival time for airport meeting
- dive gear for rent (items and sizes if any)
- diet requirements if any
- dive certificates level and number of dives

FORMS TO COMPLETE

Medicals: All diving guests joining a Liveboard are required to sign a [self-declaration medical](#). If you are taking part in a [PADI](#) or [SSI](#) course on-board, you are required to sign a medical form prior to starting the course. In both cases, if you have, or think you have, any of the medical conditions listed you will need signed clearance from a doctor valid within 12 months of your planned liveboard. Where doctor's clearance is needed, we ask you to arrange this [before](#) arrival where possible and to bring it with you to avoid any delays, additional costs or even missing the trip.

Liability Release - for all divers

All divers are required to produce a valid certification/qualification and sign a completed registration form/waiver (found at the end of this document) prior to the commencing diving activities.

[US and Canadian divers must sign a North American Waiver which will be sent separately](#)

Diving Issues you should be aware of when diving in the Maldives. Your booking conditions with Emperor Maldives hereafter called "Emperor".

In signing this form I acknowledge that I have read and agree to its contents and understand the implications and risks involved.

I agree to follow the safe diving practices of my training organization(s).

The Maldivian Authorities state a maximum diving depth of 30 meters. I agree that it is my responsibility to check my insurance cover.

DIVING: I agree not to exceed the maximum limit under any circumstances barring a life threatening emergency. I also understand that it is my responsibility to check to what depths my insurance provides cover. I understand that should I break this rule Emperor reserves the right to stop me diving with no refund for diving packages.

Emperor Divers' dive guides will provide a detailed and comprehensive dive briefing before I enter the water with my buddy, when the guide is in the water they will remain with the group to navigate the site and to look out for any interesting marine life to show me. I am aware that the guide will not provide any training during the dive and I, and my buddy pair, dive at our own risk. As a qualified diver I am responsible for my own and my buddy's safety during the dive and to plan my dive and dive my plan by using either dive tables or a personal dive computer. I must begin, execute and end the dive with my dive buddy.

I confirm that I have been advised and informed of the inherent hazards of skin and scuba diving. I understand that skin and scuba diving can cause physical strain or exertion, not normally experienced in non-diving situations.

I assume all risks connected with scuba diving and will not hold Emperor responsible for any injuries including but not limited to, those resulting from heart attack, physical / mental strain or exertion, or barotrauma, including decompression sickness or arterial gas embolism.

ENRICHED AIR NITROX: I agree to abide by the maximum operating depth limits applicable to my level of training and the gas mix used. I agree to personally analyze cylinders for my use and complete the fill station log.

MEDICAL: I confirm that I have no current or historic illness, disease or medical condition, which could lead to the injury of myself, any other diver or employee of Emperor, whilst skin or scuba diving. If I am in doubt as to my health, past or present and the effect this may have on dive safety, I agree to be independently examined prior to diving.

I agree not to drink any alcoholic beverages before I dive. I give Emperor my permission to stop me from diving should I drink any alcoholic beverages before diving or if I am still under the influence of alcohol before diving. I agree not to dive after use of medication or when feeling unwell.

EMERGENCY: I agree to bear all the costs of medical treatment, chamber costs, recovery and transport charges in the event of an accident. Should the case arise that I am unable to decide for myself I authorize Emperor and their agents to arrange medical treatment on my behalf. I will provide Emperor with details of my insurance company, policy number and Medical Emergency Telephone number. I do understand that if any accident happens, it might take some time to reach a medical centre, so I will abide to safety standards and listen carefully to the instructions of Emperor employees.

BOAT SAFETY: Extra due care and attention is required when diving, operating and living on boats due to the increased hazard of, but not restricted to, movement in rough seas, wet decks and equipment movement. I undertake to take extra care whilst on board a boat and will not hold Emperor responsible for any damages incurred that can be attributed to normal boating hazards. I accept the increased risk of diving near to and from boats and dhoni's and accept that extra care and vigilance is required on my behalf.

NATURE: I understand that there is marine life that may cause bodily injury if touched or harassed and therefore I agree not to feed, touch or harass the marine life. I will not wear gloves.

EQUIPMENT: Emperor maintains scuba equipment for service on a rental basis. This equipment is not in any way guaranteed either as to correct construction or safe use. Parties renting and using this equipment will do so entirely upon their own judgment and at their own risk. I have inspected the equipment and find that is in good working order and free from defects. I agree to return the equipment at the end of the rental period in the same condition, fair wear and tear expected, and will be responsible for the loss or damage to the said equipment including freight charges and import duty. Equipment returned late is subject to a late charge. No refunds will be paid due to non-use of equipment. Rentals are per 24-hour or part period. A security deposit is required on all rentals. Emperor is not responsible for any damages or losses of any equipment whether the property of the client or Emperor.

I agree that Emperor will not be held liable or responsible for an injury I sustain as a result of not adhering to the above items.

INSURANCE: Emperor Maldives has "Dive-Master" liability cover for diving activities. There is no third-party liability insurance of European standards available in Maldives and hence Emperor insist that guests have adequate personal diving and non-diving insurance to cover all diving and non-diving risks involved in the service provided by Emperor. **IT IS MY RESPONSIBILITY** to check that my insurance provides adequate cover and that I dive within the limits of the cover provided. Chamber costs are high in the Maldives. We also advise that it is important to have good travel insurance to cover accidents of a general nature.

JURISDICTION: The terms of these booking conditions are governed by Maldivian Law and clients shall be subject to the sole jurisdiction of the Maldivian courts.